



First Year Registration Guide Welcome to Nelson Mandela University – and a new chapter in your life.

This Guide is aimed at helping you through the first pages of this new chapter, in terms of registering for University.

In short, it's the Who, What, Where, When and How of registration at Nelson Mandela University. From getting financial assistance to registering for your certificate, diploma, or degree, it's all here.

We trust this venture is a good one for you!

# CONTENTS

1.	IMPORTANT GENERAL INFORMATION	1
1.1	DOWN PAYMENT AMOUNTS PAYABLE BEFORE REGISTRATION	1
1.2	PAYMENTS	1
1.2.	1 PAYMENT METHODS	2
1.2.2		
1.2.3	3 Sponsorships	3
1.2.4	4 NELSON MANDELA UNIVERSITY ADMINISTERED AWARDS/GRANTS/BURSARIES	4
1.2.	5 NSFAS LOANS (ADMINISTERED BY NELSON MANDELA UNIVERSITY ON BEHALF OF NSFAS)	4
1.2.6	6 RESIDENCE STUDENTS	4
1.3	COMMENCEMENT OF LECTURES	5
1.4	OPENING OF RESIDENCES	5
1.5	PARKING PERMITS	5
1.6	LECTURE TIMETABLES	5
1.7	OFFICIAL NOTICES	5
1.8	"MY STUFF"	-
•		-
2.	REGISTRATION	6
2.1	CHECKLIST	6
2.2	ONLINE REGISTRATION INFORMATION SESSIONS	6
2.2.	1 SUMMERSTRAND CAMPUS: VENUE: SPORT CENTRE, SOUTH CAMPUS	7
2.2.2	2 GEORGE CAMPUS STUDENTS: VENUE: MOPANI HALL	8
2.3	REGISTRATION PROCEDURE	8
2.3.	1 STEPS TO FOLLOW	8
2.3.2	2 ADDITIONAL STEPS TO FOLLOW: INTERNATIONAL STUDENTS ONLY	9
2.4	REGISTRATION QUERIES	10
3.	GENERAL RULES	10
э.		
4.	LATE REGISTRATION	11

# 1. IMPORTANT GENERAL INFORMATION

#### 1.1 DOWN PAYMENT AMOUNTS PAYABLE BEFORE REGISTRATION

This amount needs to be paid before registration can start. The amount will be credited towards your student fees account.

1.1.1 Degree Programmes, Postgraduate Diplomas, Advanced Diplomas, and related Occasional Studies:

Full-time students	R10200
Part-time students	R 6000
Medical degree first year (Inclusive of device and non-tuition fee levies)	R22300

1.1.2 Diploma/Certificate Programmes and related Occasional Studies:

	Full-time students Part-time students	R 7200 R 5000
1.1.3	Residences (students at all campuses):	R 8100

1.1.4 International Students:

International students are required to pay all fees in full prior to registration. Please refer to your *Estimation of Fees* included in your acceptance package.

#### 1.2 PAYMENTS

Please note that only Nelson Mandela University receipts issued at the official cashier pay points, bank-stamped deposit slips and electronic fund transfers (EFTs) into Nelson Mandela University's bank account will be accepted. EFTs must indicate that the transaction was successfully processed.

Internet and direct bank payments do not reflect immediately on your student account and processing may take up to TWO working days. Down payments must therefore be made two working days prior to registration. Registration will be blocked until the payment reflects on the student account. Queries will be attended to after the two working days have expired. A copy of the bank deposit slip/internet proof of payment is required.

You will be able to continue with online registration, after the queried payment has been identified on Nelson Mandela University's bank statement.

#### 1.2.1 Payment methods

Cashier Pay Points:

Payments made at Nelson Mandela University Cashier Pay Points in respect of your registration down payment will immediately reflect as a credit on your student account. Verify that the amount paid, and student number reflects correctly on your receipt.

Card payments:

Card payments in respect of application fees, printing, tuition fees, copy shop and meals can be made via the Nelson Mandela University website under Online Payment of Fees or at <u>https://paymentgateway.mandela.ac.za/</u>.

Card payments made in person at the Cashiers on campus will only be accepted if presented by the cardholder him/herself.

Budget plan payments are acceptable.

No "cash back" transactions are allowed on credit card payments.

Electronic fund transfers:

If you choose to pay Nelson Mandela University directly via electronic fund transfer (EFT), it is important that you indicate your **STUDENT NUMBER** (without the 's') as your deposit reference. This will enable us to associate the payment with your student account.

The beneficiary must be **<u>Nelson Mandela University</u>** for electronic payments. Kindly ensure that the bank details of Nelson Mandela University and your student number are captured correctly. Electronic banking is at the payer's own risk. The proof of payment presented to Nelson Mandela University must indicate that the transaction was successfully processed. Post-dated payments are not acceptable.

Direct deposits (at any bank):

Direct deposits can only be acknowledged if you state your **STUDENT NUMBER** (without the 's') as a reference on your deposit slip. Your student number will enable us to associate the payment with your student account. The beneficiary must be **Nelson Mandela University**. Verify that the amount paid, bank account and student number reflect correctly on your deposit slip.

# 1.2.2 Nelson Mandela University banking details for down payments:

Bank:	Standard Bank
Branch code:	051001
Account name:	Nelson Mandela Uni-Student dep
Account number:	080265855
Reference:	Your student number (very important)

Bank payments do NOT reflect immediately on your student account. Allow two working days for processing. A copy of the direct deposit or electronic payment should be in your possession for enquiry purposes. Post-dated payments are not acceptable.

#### Payments made from outside South Africa

Bank:	Standard Bank
Bank address:	Gqeberha, South Africa
Account name:	Nelson Mandela University - Main
Account number:	080263011
Bank swift code:	SBZA ZAJJ
Internet banking code:	051001
Reference:	Your student number
Email payment confirmation:	intfees@mandela.ac.za

Nelson Mandela University does not issue receipts for direct deposits and electronic payments made via the bank account.

The <u>2025 Student Accounts Guide</u> contains all the rules and regulations pertaining to student fees.

**International students:** Please refer to your *Estimation of Fees* in your acceptance package. For enquiries, please contact the International Office at +27 41 504 2707 or +27 41 504 2634, or email <u>intfees@mandela.ac.za</u>.

#### 1.2.3 **Sponsorships**

Confirmation of sponsorship for 2025 must appear on an official company letterhead and must be addressed to Nelson Mandela University. The letter of authority must be submitted annually to the Student Accounts Section at least <u>two</u> working days before registration.

Letters of authority will only be accepted from pre-approved companies and are subject to the approval of Nelson Mandela University.

Sponsorship and bank loan confirmation letters must indicate that payments will be made directly to Nelson Mandela University and must contain your student number. An application for a loan or bursary is not acceptable.

This letter must confirm sponsorship. Sponsorship letters may not contain commitment conditions and conditions that are subject to academic performance. The signee may not be the student or a relative. Such letters will not be accepted.

The sponsorship amount should exceed the down payment required upfront for 2025. You will be expected to pay the difference before registration if the sponsorship amount is less than the down payment required. Clearance must be obtained from the Student Accounts Section before registration.

Email sponsorship confirmation to <u>studentaccounts.employers@mandela.ac.za</u>.

**International students:** Email your sponsorship letter prior to registration for approval to <u>intfees@mandela.ac.za</u>.

#### 1.2.4 Nelson Mandela University administered awards/grants/bursaries

The award/grant/bursary amount should cover the upfront down payment required for 2025. In all instances where the award/grant/bursary amount is less than the required down payment, you will be expected to pay the difference before registration **AND** obtain clearance from the Student Accounts Section. If the award/grant/bursary amount exceeds the required upfront down payment, automatic clearance for registration is granted.

# 1.2.5 NSFAS loans (administered by Nelson Mandela University on behalf of NSFAS)

Successful NSFAS candidates with an accepted NSFAS status are not required to make a down payment before registration.

#### 1.2.6 **Residence students**

Please note that you are required to pay:

- The down payment towards your tuition fees; AND
- The down payment towards your accommodation fees. The relevant amounts are published in the <u>2025 Student Accounts Guide</u>
- A breakage deposit is applicable to all residence students. The relevant amount will be debited to your student account per semester. The amounts vary per residence and are published in the 2025 Student Accounts Guide and on the Nelson Mandela University website.

## 1.3 COMMENCEMENT OF LECTURES

Lectures commence on Monday, 10 February 2025 for all full-time and part-time students. Detail on how lectures will be presented will be shared with you by your lecturers for each module.

#### 1.4 **OPENING OF RESIDENCES**

Residences for first year students will open on Friday, 31 January 2025. Residence registration will take place as part of the online academic registration process. **On-campus and accredited off-campus residence students can register online for residence accommodation.** 

#### 1.5 PARKING PERMITS

The parking permit is free but compulsory for your safety. You must have the following details regarding the vehicle: make, year, colour of the vehicle and the vehicle registration number.

# 1.6 LECTURE TIMETABLES

Detail on how lectures will be presented will be shared with you by your lecturers for each module. Where applicable, you would be able to select the option to view and/or print a lecture timetable when you register online.

#### 1.7 OFFICIAL NOTICES

Nelson Mandela University's preferred way of officially communicating with students is via email. Each student will receive an email address for his/her personal use. Please read your emails on a regular basis. It will be accepted that you have received an official communication if such communication has been emailed to you.

#### 1.8 "MY STUFF"

You can access your own data on the *Nelson Mandela University Student Information System* on the Student Portal. This data is protected by your PIN, student number and date of birth, and includes your examination results, progress reports, financial statement, and academic record. You can also close this access by selecting the **Opt Out** option.

Once you are registered as a student, you may follow the following steps to access your information:

#### Login from home/off-campus:

Logon to the website – <u>www.mandela.ac.za</u>

- Select **Mails and Portals**, then select Student Portal.
- Follow the steps on the screen.

# 2. REGISTRATION

# 2.1 CHECKLIST

- Upfront down payment(s) must be made <u>two working days</u> prior to registration.
- □ If you are sponsored for 2025, did you email a copy of your confirmation letter to <u>studentaccounts.employers@mandela.ac.za</u>?
- Does your sponsorship/award/bursary/grant/loan cover your required down payment fully? If not, did you pay the difference before registration?
- Nursing Science programmes:
   Compulsory professional board payments to be made prior to registration. The respective department will inform students, where required.

## *Note: <u>You may lose your place to study at Nelson Mandela University if you</u> <u>fail to register by 10 February 2025</u>.*

# 2.2 ONLINE REGISTRATION INFORMATION SESSIONS

- Consultation sessions are scheduled for programmes where you may require assistance with the selection of modules.
- Programmes with no module selection or with clearly defined module selection detail are <u>not</u> listed below. We encourage you to follow this link <u>https://www.mandela.ac.za/Registration</u> to register online for these programmes.

#### FACULTY OF ENGINEERING, THE BUILT ENVIRONMENT AND TECHNOLOGY Register online

#### FACULTY OF BUSINESS AND ECONOMIC SCIENCES Register online

# 2.2.1 SUMMERSTRAND CAMPUSES: Sport Centre, South Campus

# Monday, 3 February 2025

FACULTY OF EDUCATION	
BEd (Foundation Phase)	09:00 - 10:00
BEd (Intermediate Phase Teaching)	10:00 - 12:00
BEd (SP/FET)	11:00 - 13:00

# Tuesday, 4 February 2025

FACULTY OF HUMANITIES	
BA, surnames A – J	09:00 - 11:00
BA, surnames K – M	11:00 – 13:00
BA, surnames N – Z	13:00 – 15:00
BAdmin	15:00 – 16:00

# Wednesday, 5 February 2025

FACULTY OF HEALTH SCIENCES	
B Social Work	09:00 - 10:00
B (Nursing), all programmes	10:00 - 13:00

# Thursday, 6 February 2025

FACULTY OF SCIENCE	
BSc (Biochemistry, Chemistry and Microbiology and	09:00 - 10:00
Physiology), all programmes	
BSc (General)	10:00 – 11:00
BSc (Physical Science and Mathematics)	10:00 – 11:00
BSc (Computer Science)	10:00 - 11:00
BSc (Geosciences, Geography and Geology), all	11:00 – 12:00
programmes	
BSc (Biological Sciences), all programmes	11:00 – 12:00
BSc (Environmental Sciences), all programmes	11:00 – 12:00

# Friday, 7 February 2025

FACULTY OF LAW	
BCom (Law)	09:00 - 10:00
BA (Law)	10:00 - 15:00

# 2.2.2 GEORGE CAMPUS: Mopani Hall Monday 3 February 2025

FACULTY OF ENGINEERING, THE BUILT ENVIRON TECHNOLOGY	MENT AND
HCert IT (User Support Services)	08:00 - 09:00
FACULTY OF SCIENCE	
Dip (Nature Conservation)	09:00 - 10:00
Dip (Agricultural Management)	11:00 – 12:00
Dip (Forestry)	13:00 - 14:00
Dip (Wood Technology)	14:00 - 15:00

# Tuesday, 4 February 2025

FACULTY OF BUSINESS AND ECONOMIC SCIENCES	
H Cert (Business Studies)	08:00 - 09:00
Dip (Management), all programmes	10:00 - 11:00
Dip (Marketing), all programmes	11:00 – 12:00
Dip (Tourism), all programmes	13:00 - 14:00
BCom (General)	15:00 - 16:00
BCom (General Accounting), all programmes	15:00 - 16:00
BCom (Accounting)	15:00 – 16:00

# 2.3 **REGISTRATION PROCEDURE**

# 2.3.1 Steps to follow:

Steps	What	Where
Step 1	Make your down payment or submit your sponsorship confirmation letter.	Online or at the Cashiers Sponsorship letter to <u>studentaccounts.employers@mandela.ac.za</u>
Step 2	Register online and print your proof of registration and where applicable, your lecture timetable. Detail on how lectures will be presented will be shared with you by your lecturers for each module.	Online or You may also report to the registration venues as indicated in this guide if you require assistance with your registration.
Step 3	Residence registration (if applicable)	Online

# 2.3.2 Additional steps to follow: international students only

All international students are required to participate in a pre-registration process **before registration** can take place. Pre-registration is the process of checking that students meet the requirements for registration (i.e. financial clearance, valid passport, valid study permit and valid medical aid). Pre-registration will take place online and in person from 31 January until 10 February 2025.

Steps	What	Where
Step 1	Obtain financial clearance from the International Student Accounts Office. Email your proof of payment to <u>intfees@mandela.ac.za</u> to obtain financial clearance. You will receive an email from the International Student Accounts Office confirming that you have financial clearance.	International Office or email
Step 2	<ul> <li>Submit the documents in person or email the following scanned documents to <i>international@mandela.ac.za</i>:</li> <li>&gt; Original school leaving certificate</li> <li>&gt; Original transcripts and course descriptions of previous qualifications</li> <li>&gt; Original TOEFL or IELTS results (where applicable)</li> <li>&gt; Valid passport and a valid study visa</li> <li>Please note that the above documents must be certified at a police station or South African embassy. Certified documents may not be older than three months at the time of registration.</li> <li>You will receive an email from International Academic Administration Support once confirmed and cleared.</li> </ul>	International Office or email
Step 3	Continue with the registration process and follow steps 2 to 4 as set out above under <b>"Steps to follow"</b> in the 2.3 Registration Procedure section.	Online or You may also report to the registration

 venues as indicated in this
guide if you require
assistance with
your registration.

#### Important contact details:

#### International student finance - intfees@mandela.ac.za

+27 41 504 2707 / +27 41 504 2634 / +2741 504 4292 / +2741 504 4292

Academic administration support – <u>international@mandela.ac.za</u> General enquires: +27 41 504 2161 Undergraduate and Postgraduate enquiries: <u>Nomsa.Xubane@mandela.ac.za</u> +27 41 504 2767 Pre-registration and immigration enquiries: <u>Tshepang.Marumo@mandela.ac.za</u> +27 41 504 2029

#### 2.4 **REGISTRATION QUERIES**

It is in your own best interest to ensure that all requirements are met before registering online.

#### > If your registration has been blocked for financial reasons:

Enquiries to Studentaccounts@mandela.ac.za

#### > If you do not comply with the minimum admission requirements:

Please contact the Access and Enrolment Section should you discover that you no longer meet the minimum admission requirements. The Access and Enrolment Section will re-assess your application. The Contact Centre's number is 041 504-1111.

For all faculty academic administration related enquiries and concerns, please contact the Faculty Academic Administration Consultants

#### 3. GENERAL RULES

You are responsible for consistently familiarising yourself with the General Rules, Financial Rules and appropriate Faculty Rules of this institution. The General Rules and Student Disciplinary Code are published in the *General Prospectus*. Student Rules are also included in the Institutional Regulatory Code which can be accessed via the Student Portal on the Nelson Mandela University intranet. Financial Rules are published in the *Student Accounts guide* and it can be accessed via the Student Portal at the following web address: <a href="https://www.mandela.ac.za/studentaccountsguide">www.mandela.ac.za/studentaccountsguide</a>

Academic activities, including examinations and graduation, take place from Monday to Saturday.

# 4. LATE REGISTRATION

Students who register late will be liable for payment of a late registration penalty. Because of limited facilities and resources, Nelson Mandela University can only accommodate a specific number of students for modules presented by certain departments. It is therefore in your best interest to register before 8 February.